



For Immediate Release
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Ohio Veterans Homes Rank High in Satisfaction

The Ohio Veterans Homes in Sandusky and Georgetown rated above average in overall family member satisfaction in an Ohio Department of Aging Survey released this week.

The survey gave the Veterans Home in Sandusky a score of 90, while the Georgetown Veterans Home scored 93.5 overall. The average score statewide was 87.9.

Both facilities scored even higher on two critical questions. When survey respondents were asked, "Would you recommend this facility to others?" Sandusky rated a score of 95.5 while Georgetown earned a 99.4 score. On the question, "Overall do you like this facility?" Sandusky scored 95.5, and Georgetown 98.4.

"We are very proud of the work our homes do and the level of excellence provided to our resident veterans," Ohio Department of Veterans Services Director Tom Moe said. "It's particularly significant when you consider that our two homes are generally larger than the average nursing home."

"The residents of our homes served the nation, and our obligation to them is to give them the highest possible level of care," Director Moe said. "The results of this survey show that that their families are pretty happy with how we're meeting that obligation. It's a tribute to everyone working in Sandusky and Georgetown that we've been able to improve on that satisfaction year after year."

The family satisfaction survey was conducted between June and December 2010. The survey asked family members their opinions on activities, administration, admission, choices, direct care and nursing, laundry, meals and dining, social services, therapy and general satisfaction. Nearly 30,000 family members and 931 facilities participated, and 711 facilities achieved statistically significant results. Only 375 scored above the state average.

The Ohio Veterans Home - Sandusky is a 427-bed nursing home facility that also provides an additional 293 independent living beds, and the Ohio Veterans Home - Georgetown offers 168 beds for nursing home care. The Ohio Veterans Homes are state-operated nursing homes for eligible Ohio Veterans. To qualify for admission, Veterans must have served during a declared war or military conflict, must have been honorably discharged from the U.S. military and have been Ohio residents for at least one year during his or her lifetime. The Veteran must be infirm or disabled and incapable of earning a living.

Two levels of care are offered: Standard Care for those Veterans in need of any intermediate level of care and Special Care for Veterans with Alzheimer's disease and other types of dementia.

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For more information, contact:

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Veterans with questions about benefits should call 1-877-OHIO-VET (1-877-644-6838).