

FOR IMMEDIATE RELEASE

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**State Releases List of Top 35 Ohio Nursing Homes  
Families Speak Out About Loved Ones' Nursing Home Care**

COLUMBUS - Family members are generally satisfied with the level of care their loved ones receive in Ohio nursing facilities, according to the results of the 2006 Nursing Home Family Satisfaction Survey, released today by the Ohio Department of Aging.

"Ohio is one of only a handful of states that conducts such surveys," said Merle Grace Kearns, Director, Ohio Department of Aging. "The results demonstrate our commitment to quality care for Ohio's seniors."

The survey asked family members of nursing home residents about their satisfaction with a number of factors at that facility. Results show that family members rate more than a third of Ohio's homes as above average. The Ohio Department of Job and Family Services awards facilities with above average scores an additional "quality point" in a reimbursement formula that rewards quality.

Researchers identified two key questions for families to consider: "Overall, do you like this facility?" and "Would you recommend this facility to a family member or friend?" Thirteen facilities received a score of 100 on both questions.

"We are pleased that 328 Ohio nursing homes scored above the statewide average of 86.6," said Beverley Laubert, the State Long-Term Care Ombudsman. "We also appreciate the more than 23,000 family members who took the time to participate in the survey."

The survey was conducted for the Ohio Long-Term Care Consumer Guide between July and December of 2006 by the Scripps Gerontology Center of Miami University, under contract with the Ohio Department of Aging. In 2007, residents of Ohio nursing facilities will be surveyed about their satisfaction with the facilities. Family members will be surveyed again in 2008. Full survey results will be available on the Ohio Long-term Care Consumer Guide ([www.ltcoho.org](http://www.ltcoho.org)) next week.

This news comes during "Visit a Nursing Home Week" when families and others are encouraged to visit a local nursing home during the holiday season.

The Office of the State Long-Term Care Ombudsman, housed within the Department of Aging, works with nursing homes and consumers to maintain a high standard of

care. All Ohioans may call the Ombudsman Office toll-free at 1-800-282-1206 to report any problems they see with any long-term care provider or to receive more information on resident rights and nursing home quality.

### Top 35 Ohio Nursing Homes for Family Satisfaction

Facility Name	Score*	City	County
Rosary Care Center	99.6	Sylvania	Lucas
Belmont Manor	98.1	St. Clairsville	Belmont
Mount Notre Dame Health Center	98.1	Cincinnati	Hamilton
Shadyside Care Center	96.6	Shadyside	Belmont
Wellington Manor Nursing Home	96.4	Hamilton	Butler
Clare Hall	96.3	Garfield Heights	Cuyahoga
Jacob's Dwelling Nursing Home	95.6	Coshocton	Coshocton
Sarah Jane Living Center	95.3	Delphos	Allen
Mother Angeline McCrory Manor	95.2	Columbus	Franklin
Enniscourt Nursing Care	95.2	Lakewood	Cuyahoga
Arlington Care Center	95.2	Newark	Licking
Apostolic Christian Home Inc	94.4	Rittman	Wayne
Little Sisters of the Poor	94.4	Cleveland	Cuyahoga
Archbishop Leibold Home	94.4	Cincinnati	Hamilton
Morris Nursing Home	94.2	Bethel	Clermont
Ursuline Center	94.2	Toledo	Lucas
Walnut Hills Nursing Home	94.1	Walnut Creek	Holmes
Lancia Villa Royale	94.0	Steubenville	Jefferson
Hospitality House	94.0	Massillon	Stark
Holzer Senior Care Center	93.9	Bidwell	Gallia
Ohio Eastern Star Health Care Center	93.7	Mount Vernon	Knox
Mifflin Care Center	93.5	Mansfield	Richland
Elizabeth Scott Community	93.4	Maumee	Lucas
Lanfair Center For Rehabilitation	93.2	Lancaster	Fairfield
Alois Alzheimer Center	93.2	Cincinnati	Hamilton
Sunny Vee Nursing Home Inc	93.1	Delaware	Delaware
Morning View Care Center of Centerburg	93.1	Centerburg	Knox
Meadowbrook Manor	93.1	Fowler	Trumbull
<b>Ohio Veterans Home</b>	<b>93.0</b>	<b>Georgetown</b>	<b>Brown</b>
Kendal at Granville	92.8	Granville	Licking
Jennings Hall Inc	92.8	Garfield Heights	Cuyahoga
Monroe County Care Center	92.7	Woodsfield	Monroe
Williams Co Hillside Country Living	92.6	Bryan	Williams
St. Mary's Alzheimer's Center	92.6	Columbiana	Mahoning
Jo-Lin Health Center Inc	92.6	Ironton	Lawrence

\*Overall satisfaction score is the average score reported for all survey items

## List of Overall Family Satisfaction Scores for All Ohio Nursing Homes.

### **Two key survey questions identified by researchers:**

- Would you recommend this facility to a family member or friend?
- Overall, do you like this facility?

### **Scored 100 on both key survey questions:**

- Rosary Care Center
- Little Sisters Of The Poor
- Belmont Manor
- Morris Nursing Home
- Shadyside Care Center
- Ohio Eastern Star Health Care Center
- Wellington Manor Nursing Home
- Meadowbrook Manor
- Clare Hall
- Kendal at Granville
- Sarah Jane Living Center
- Crystal Care Center Of Portsmouth
- Arlington Care Center

### **About ODA**

The Ohio Department of Aging serves and represents two million Ohioans age 60 and older. The Department advocates for the needs of all older citizens, with an emphasis on improving the quality of life for older Ohioans, helping them live active, healthy and independent lives, and promoting positive attitudes toward aging and older people. The Department provides services to older Ohioans through 12 area agencies on aging, home- and community-based Medicaid waiver programs such as PASSPORT, the long-term care ombudsman and the Golden Buckeye Card. For more information, visit [www.goldenbuckeye.com](http://www.goldenbuckeye.com).