

# Lane Assignment Criteria

## Special Operations (Special Ops) Lane

Provides case management for special populations

- Military Sexual Trauma (MST)
- Prisoner of War/Former Prisoner of War (POW/FPOW)
- Homeless Veterans
- Very Seriously Injured/ Seriously Injured (VSI/SI)
- Nehmer (EP 405s)
- ALS
- Parkinson's Disease
- Multiple Sclerosis (MS)
- Clear and Unmistakable Error (CUE)
- Traumatic Brain Injury (TBI)
- 1151
- Special Monthly Compensation

## Express Lane

Quickly and efficiently processes claims

- Claims with 1 or 2 supplemental and original issues (bilateral ortho = 1 issue; hearing loss + tinnitus = 1 Issue); excludes diabetes, Individual Unemployability (IU), and Special Ops issues
- All Fully Developed Claims (FDC), regardless of issues or number of contentions

## Core Lane

Routine claims and claims that do not impact special populations

- Claims with 3 or more issues
- Diabetes and IU
- Any claim not meeting Express or Special Ops criteria

## Non-Rating Team

Stand-alone, non-rating claims

- Special Adaptive Housing (SAH)
- Auto Adaptive Grant
- Dependency Issues

## Appeals Team

Team model has not changed