

What is the Virtual Lifetime Electronic Record (VLER) Health Exchange Program?

The VLER Health Exchange program helps you “Connect Your Docs” safely, securely and electronically. When you sign a VLER Health Exchange Authorization form you give your non-VA health care providers secure access to certain parts of your VA electronic health record.

How Do You Benefit When You “Connect Your Docs”?

Many Veterans receive a portion of their care from non-VA health care providers.

Sharing certain parts of your electronic health record will help reduce the need for patients and families to carry records between health care providers.

By signing an authorization to “Connect Your Docs,” both your VA and non-VA health care providers can securely access and share information about your allergies, chronic health problems, medications, some lab results and more.

VA Ann Arbor Healthcare System
ATTN: ROI-VLER (136)
2215 Fuller Road
Ann Arbor, MI 48105

FAX: (734) 845-3696

For more information:
www.va.gov/VLER
(734) 845-5275



Scan this QR code to learn more.

Connect Your Docs



And simplify your health care with
**the Veterans Health
Information Exchange**

Getting Started

Sign an Authorization Form

Participation is voluntary and free. Your authorization is required before your VA health information can be shared with your non-VA providers.

You can complete the authorization form online, by mail or in person, whichever method works best for you.



Online

For more information and instructions to sign-up electronically, visit www.va.gov/vler

Mail or Fax

Print and sign VA Form 10-0485. You can find this form at www.va.gov/vler. Mail or fax it to your local VA medical center's Release of Information Office

In Person

- Visit your local VA medical center's Release of Information Office
- Complete VA Form 10-0485

Connect Your Docs

Privacy and Security

Why do I have to sign a release of information form? Although health information is already being shared between VA and DoD, your authorization allows VA to share your health information with selected private health care providers.

If I enroll in this program can I choose to share only certain parts of my health information? No, not at this time.

What if I change my mind about joining after I have signed an authorization form? If you change your mind, visit your local VA medical center's Release of Information Office or call the toll free VLER Health Exchange information line at **1-877-771-VLER (8537)** to request a form to stop sharing your health information.

Is the information secure? Yes. The information is sent securely through the Internet using the eHealth Exchange.

How often do I have to update my permission to share my health information? At this time, your signed authorization form is good for five years.



Do You See a Non-VA Health Care Provider?

'Connect Your Docs' by sharing certain parts of your Veteran health record between the Department of Veterans Affairs (VA), the Department of Defense (DoD), and selected private health care providers over a secure and confidential network known as the eHealth Exchange. This program is **free** and voluntary for Veterans.

How might connecting my docs benefit me? Many Veterans receive a portion of their care from non-VA health care providers. Sharing certain parts of your Electronic Health Record (EHR) will help reduce the need for patients and families to carry records between health care providers as well as allow your non-VA health care provider to make more informed decisions about your care. In an emergency, immediate access to additional health care information could save your life.

How do I join? Signing up is fast and easy. You may sign up in person, through the mail, by fax, or online.

Online: Simply visit www.va.gov/VLER for a complete list of instructions on how to sign up online.

PLEASE DO NOT EMAIL COMPLETED FORMS BACK TO THE VAMC

By Mail: To print and fill out the VA Authorization VA Form 10-0485 go to www.va.gov/VLER and click on "For Veterans". Mail the Authorization form to VA Ann Arbor Healthcare System, Attn: ROI-VLER (136H), 2215 Fuller Road, Ann Arbor, MI 48105.

By Fax: Fax the VA Authorization to Attn: VAAHS ROI-VLER (136H): Fax# (734) 845-3696

In Person: Simply visit the Release of Information Office (ROI) of the VA Ann Arbor Ann Arbor Healthcare System located at the main campus in Ann Arbor, MI; or the Community Based Outpatient Clinic in Toledo, OH. Forms are also available at the Flint, MI and Jackson, MI Community Based Outpatient Clinics.

What if I decide not to join? Participation is entirely voluntary. Deciding not to participate will not affect your VA Health benefits or your relationship with your doctor and/or the VA Ann Arbor Healthcare System.

To learn more about 'Connect Your Docs' and sharing your health care records please visit the internet site at www.va.gov/VLER or call the Health Benefits Unit at (734) 845-5275.